P.O. Box 1475 Baltimore, Maryland 21203 www.bge.com



April 2020

John Q Customer Or Current Resident 123 Anywhere St Baltimore, MD 21201

Dear BGE Customer:

As part of BGE's ongoing investment in the safety and reliability of the energy systems serving you, we have identified the need to replace several wood poles with steel poles along the existing 4-mile transmission line corridor, stretching from the Perryman substation to the Harford substation in Harford County, Maryland (see map on back). The pole replacement portion of the project is scheduled to begin in August 2020.

This project increases transmission system reliability. In addition, replacing the existing 84 single-circuit wood pole towers with 42 double-circuit steel monopoles will significantly reduce the need for future inspections and maintenance work.

BGE does not expect that your service will be interrupted as a result of our work; if a temporary interruption is anticipated, we will notify you in advance. Please note that businesses adjacent to the work zone will remain open during construction.

We anticipate that we will have a public forum to discuss this work in early summer to allow you to ask any questions of the project team. We will send notification of this meeting at least 2 weeks in advance to allow maximum participation from interested stakeholders. You may find project information on the following website: **https://www.bge-tsrep.com**. Click on the Harford to Perryman Project link in the project list near the bottom of the page.

As the COVID-19 pandemic continues to evolve and impact our community, we want to reaffirm with you our commitment to the safety and well-being of our customers, employees, and contractors. Safety of is our top priority.

We have implemented important procedures to prioritize the health of our community. All BGE employees and contractors have been instructed to follow health and safety best practices consistent with CDC guidelines including but not limited to practicing safe social distancing.

In the meantime, if you have any questions about the project, please contact **Brendan Benton at 240.583.7928**. You may also email BGEProject@bge.com and reference the **Harford to Perryman 115 kV Line Rebuild** project. A member of the project team will be happy to help you.

Sincerely, tiffany Matthenzi Lay

Tiffany Matthews-Lay Project Manager, BGE



